



9 September 2022

HV Notifications and Reminders - Newsletter - Spring Edition

Yippee - Spring has sprung! Supposedly anyway! I know we need rain to sustain life on this planet, but c'mon - enough is enough! Let's share it with the countries that are suffering drought and wild fires and give the poor road crews a break from filling all the pot-holes that keep appearing

What's On in the local area:

Here's a couple of links to local websites regarding events & activities:

<https://www.portstephens.nsw.gov.au/community/events>

<https://www.whatsoninourbackyard.com.au/>

<https://www.portstephens.org.au/events/>

Just a friendly reminder regarding working on your vans.....

Now the season has changed and we're heading towards the warmer months and holidays are approaching, some of you may be thinking about coming up to give your van a bit of a Spring Clean to get ready for those gorgeous weekends and holidays when you will come up and use the van.....

Please remember to submit a **Site Alteration form to the admin officer** for approval prior to commencing any works. If you are thinking of painting the van, replacing external blinds, adding something new, anything that you want to change/replace/redo to the outside of the van or to the site needs to be approved by Park Management first. A **Site Alteration** form is attached for your convenience. Feel free to put multiple requests on the one form if you wish. And we love details - the more the better, then we can make an informed decision on your request knowing as many facts as possible - attach a picture or screen shot, or include a website link or address - it all helps us visualize what you asking permission to do.

From this weekend, weekend works are not permitted unless management approval has been sought & granted.

Park Notifications:

Fingal Bay - Waste & Recycle Station has moved to Orana Street...

The Waste & Recycle bins have moved from their old location on Rumaiy Street to the new compound on Orana



Street which will be safer for the Garbage Truck to access. Whilst the capacity has remained the same, the bins are actually smaller, and therefore easier to use and manoeuvre.

Fingal Bay - Swimming Pool repairs....

The repairs to the swimming pool are scheduled to commence on Monday 12 September and be finished just in time for the school holidays. We apologise for any inconvenience whilst this has been offline, however we are confident this will fix what has been an ongoing issue.

Fingal Bay - Boomgates.....

Next time you come up to the Park, you will notice we have new boomgates! Everything is the same: they work the same, you use the same number as normal to enter and exit the Park, we just needed to upgrade the infrastructure.

Don't worry **Halifax** and **Shoal Bay** you won't be missing out - your parks will also have new boomgates after the spring school holidays!

Additional CCTV cameras will be installed at **Halifax** after the school holidays, concentrating around the amenities/camp kitchen precinct.

All Parks have been weed spraying, which has been challenging considering the weather. Apologies if the grass hasn't been mowed, however we have to let the spray do it's thing before we can mow.

General Reminders:

Dogs & Kids.....

With the Spring school holidays approaching, please be super vigilant and aware of dogs & kids in the Park from now onwards as it is getting busy on weekends already.

- Dogs **must** be kept on a lead at all times and not be allowed to roam around the park, and definitely not to be allowed to defecate on someone else's site - that is a BIG NO-NO!
- Temporary pet-fencing can be erected within your site boundaries to contain your fur-baby, however please remember to remove it when you leave the park, and if it takes up your vehicle space, please park your vehicle outside of the park and not on someone else's site.
- Your dog must not be left on its own either - howling / crying / barking dogs can be very annoying to other park users.
- If you give the kids the responsibility to take the pooch for a walk, they also have to be responsible for picking up the dog poo!

As for the Kids - we know kids will be kids - however please ensure they are reminded about the Park rules,



especially when it comes to riding around the Park.

- Helmets must be worn at all times.
- Pushbikes and push scooters only – no skateboards, trikes, Ripstik, rollerblades/skates, etc. are permitted.
- Motorised and electric devices are not permitted in any of the Parks grounds at all.

Smoke Detectors, and other fire safety equipment.....

Don't forget, each van must have a working smoke detector, a fire blanket and a dry chemical extinguisher on board in case of an emergency.

A great way of remembering to change the battery in the detector is each time the clocks change for Daylight Savings Time and then again when they are changed back to normal Eastern Standard Time – so October and April!

For the price of a 9V battery (approx. \$10) or a new detector (approx. \$20-\$30), it's not worth taking the risk with you and your family's safety of a flat battery or a broken detector.

We have heard a few beeping on and off recently, so please ensure you check them, as I'm sure you don't want a call in the middle of the night, or to be charged an after-hours call-out fee for our on-call staff, to come and deal with it.

Other Notifications & Information:

Port Stephens Camping Caravanning Association:

There will be a meeting of the Port Stephens Caravaners and Campers Association held at the Fingal Bay Sports and Recreation Club at 10 am on Sunday 2nd October 2022.

Contact details are listed below if you wish to obtain further information or have any items you wish to have placed on the agenda for discussion at this meeting.

Steve Larsen - President PSCCA

Home telephone 49886086

Mobile 0488023234

Email sla91786@bigpond.net.au



IN CASE OF AN EMERGENCY

Guests/HVOs should call the appropriate authority including our After Hours service for assistance – **4988 0990**: 24/7 or **000** if a Police / Medical / Fire emergency

All our Parks have an Emergency Management Plan in place which will be activated should the need arise.

Local Emergency Contact Numbers:

- **Holiday Parks 24/7 & After Hours Contact: 4988 0990. Consider keeping this number somewhere handy!**
 - **000 for any Emergencies**
 - Nelson Bay Police Station – 16/18 Government Road, Nelson Bay: 4927 7220 for local area command station, 131 444 for crime reporting,
 - Fire & Rescue NSW, Salamander Bay Station – 4981 1376
 - Tomaree Community Hospital – 2 Trevally Street, Nelson Bay: 4984 0700
 - Shoal Bay Medical Centre – 5 Government Road, Shoal Bay: 4981 2600
 - Nelson Plaza Clinic – medical centre – 29 Stockton Street, Nelson Bay: 4981 2555
 - My Medical Services – medical centre @ Keel Street, Salamander Bay: 4981 1733
 - Salamander Bay Medical Centre/Bay Medical Group, Suite 1/6 Central Ave, Salamander Bay: 4981 1722
 - Call 4988 0650 to reach Fiona / Admin officer during general office hours, Monday to Friday only. This number is not attended on weekends or after hours.
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Holiday Van Owner (HVO) representatives:

The next scheduled meeting is for the 3rd Friday November 2022. Please contact your area rep, or any of the others if preferred, if you would like them to request an Agenda Item (must be of a collective nature only).

If you would like them to keep you up to date in regards to Park matters, please give your contact details to your rep. We will not give out anyone's personal/contact details to them.

The HVCC reps details are as follows:

Fingal Bay North: Steve Larsen:

- Site: AM13C. Phone / text: 4988 6086 / 0488 023 234.
- Email: sla91786@bigpond.net.au.



- When: Between 8am & 5pm daily

Fingal Bay West: Elma Carey:

- Site: P57. Phone or text: 0478 082 777.
- When: Between 9am and 4pm daily

Fingal Bay South: Lenore Lott:

- Site R18. Phone or text: 0421 081 305.
- Email: rob_lenore@hotmail.com
- When: Between 9am and 5pm daily

Shoal Bay: Harvey Bennett:

- Site A13. Phone or text: 0439 072 244.
- Email: harveybennett@tpg.com.au
- When: Between 9am and 4pm daily

Halifax: Position Vacant

Admin Request: *a small but time saving Admin Request:* pictures of documents (in photo/JPEG/JPG/IMG format) that are sent via email, rarely come through as a usable document: they are either unclear, too small / large, or not attached properly, and I have to spend unnecessary time trying to manipulate them so I can either read them, or convert them to a printable or usable document. To save us both time and effort, PLEASE scan and email documents to me preferably in PDF format & as an attachment: not included in the email content. The free Scanner apps available on smart devices are pretty good & user friendly and can convert the files to a usable format.

Quarterly Electricity Charges - 1st Quarter of 2022/2023

Electricity meter reads will be conducted, invoices prepared & emailed during the week ending 16 September 2022, and will include charges for July to September 2022.

Electricity charges are charged quarterly in line with current market rates. Charges will be applied to your accounts on the basis of consumption at the same rate as domestic customers of the local energy supplier including daily availability charges.

FEE NAME	DESCRIPTION	FEE AMOUNT INCLUDING GST
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**Holiday Van Site
Electricity Usage
Electricity Service
Availability Charge**

Metered electricity usage charged quarterly based on latest retail tariffs of a local area energy retailer
Currently calculated per day for 180 days of the year; based on the latest retail tariffs of a local area energy retailer; charged quarterly.

30.02 cents / kWh
\$42.08 per quarter

Fiona Snow: Holiday Van Admin Officer

Phone: +61 2 4988 0650

Email: holidayvanenquiries@portstephens.nsw.gov.au

The admin officers phones are only monitored Monday to Friday between 9am and 4.30/5pm. Please call 4988 0990, and choose the existing booking option for your holiday park & option for existing booking (#2) outside of these hours.

Post: PO Box 147, Nelson Bay, NSW 2315

web: <https://www.beachsideholidays.com.au/policies/holiday-van-owners>

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