

Deposits, Balance Payments and Cancellation Terms and Conditions 2019 – 2020



Effective 1/7/2019 – 30/6/2020

PERIOD	DEPOSITS, BALANCE PAYMENTS & CANCELLATIONS	NOTES
Non Peak Periods	<ul style="list-style-type: none"> • Online reservations – full payment required at time of booking • Direct bookings - deposit 2 nights' accommodation for cabins and sites • Cancellations received more than 7 days prior to arrival will incur a \$50.00 cancellation fee with the balance provided as a refund • Cancellations received within 7 days or less of arrival – loss of required deposit (refund provided for any other funds paid) 	<p>Excludes: Peak holiday periods - NSW Summer School Holidays, Autumn and Spring School Holidays and Long Weekends</p>
NSW Spring Holidays (including October Long Weekend)	<ul style="list-style-type: none"> • Online reservations – full payment required at time of booking • Direct bookings for Cabins – require a deposit of 2 nights' accommodation • Direct bookings for Sites – require deposit \$200.00 for all sites or full payment if total cost is less than \$200.00 • Payment in full is required 7 days prior to arrival date • Cancellations received within 7 days of arrival date forfeit 100% of total booking cost 	<ul style="list-style-type: none"> • Deposit is non-refundable once paid • A \$55.00 amendment fee will apply per booking for all changes made prior to 7 days of arrival • No changes to reservations will be accepted within 7 days of arrival
NSW Autumn Holidays (including Easter Long Weekend)	<ul style="list-style-type: none"> • Online reservations – full payment required at time of booking • Direct bookings for Cabins – require a deposit of 2 nights' accommodation • Direct bookings for Sites – require deposit \$200.00 for all sites or full payment if total cost is less than \$200.00 • Payment in full is required 7 days prior to arrival date • Cancellations received within 7 days of arrival date forfeit 100% of total booking cost 	<ul style="list-style-type: none"> • Deposit is non-refundable once paid • A \$55.00 amendment fee will apply per booking for all changes made prior to 7 days of arrival • No changes to reservations will be accepted within 7 days of arrival

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PEAK PERIOD	DEPOSITS, BALANCE PAYMENTS & CANCELLATIONS	NOTES
<p>NSW Summer School Holidays</p>	<ul style="list-style-type: none"> • Online reservations – full payment required at time of booking • Direct bookings - deposit 2 nights' accommodation for cabins • Direct bookings - deposit \$200.00 for all sites or full payment if total cost is less than \$200.00 • Balance payments for all cabins and sites must be paid by 30 November • Cancellations received prior to 1 December will forfeit the full deposit with any balances already paid provided as a refund/credit • Cancellations received after 1 December and up to 7 days prior to arrival date forfeit 50% of the total booking cost with the balance provided as a refund/credit • Cancellations received within 7 days of arrival date forfeit 100% of total booking cost 	<ul style="list-style-type: none"> • Deposit is non-refundable at any time • Reservation Amendment Fee of \$55 will apply per booking for all changes