



10 April 2024

## **HV News, Notifications & Reminders - April 2024 Edition.**

A Warm Welcome to our new Holiday Van Owners! We hope you're enjoying being here in our little piece of paradise!

After another busy and successful (and sunny) Easter Long Weekend, we find ourselves heading into the Autumn Holidays, and then the cooler, less busy times of Autumn and Winter! So we have a few reminders that are especially important when visits to the Park are less frequent:

- Please remember to **turn off the water** to your van at the end of each stay, and please remember to **turn off and disconnect your power lead** at the powerhead (pull the plug from the powerhead socket) on departure of each stay! If you require a key to the lockable flap, please contact Fiona Snow on 4988 0650 or email her at [holidayvans@beachsideholidays.com.au](mailto:holidayvans@beachsideholidays.com.au). Cost is \$10 per key.
- We strongly recommend to **change your smoke detector battery** before winter comes, especially if you will not be coming up as often. If you don't have a working smoke detector, one should be installed as soon as possible for your own safety but it is also a requirement.
- **Works on vans** during NSW school holidays *are not permitted*, and all works should be pre-approved by Park management through the Site Alteration application process, please.

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Everyone is here to relax and enjoy being away from home and work, so being **mindful of, and courteous to your neighbours and other park users is a big part of holiday park community living** - this includes all park users, adults & kids & dogs.

**Noise travels more at night**, which can be very disturbing not only to your immediate neighbours but also others further away, which is why we have a **10pm noise curfew!**

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**02 4988 0990** - that's the number to call to contact the After Hours service to report any **after hours issues**. (NB: There are some issues that cannot be dealt with if we hear about it the next day: such as noise complaints or security problems.)

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Parents and caregivers should ensure their kids know the park rules & are doing the right thing, and once again, please remember the **use of electric scooters and bikes, etc. are not permitted in the park. If you must have them here to use elsewhere, please WALK them out of the park grounds.**

We ask that such devices are **not charged onsite** as incorrect charging or damaged batteries/chargers can cause catastrophic fires. I shudder at the thought of a battery exploding/catching fire in a caravan park.....



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If you bring a **dog** (one only during NSW holiday periods) please ensure all parks rules are observed..... please take a photo and send it us if you see a dog wandering around off-leash. We can then use it to locate the owner.

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Unfortunately **Food vendors** will not be coming through the parks these holidays as the existing issue with licensing agreement has not yet been resolved. Council are in the process of working through it and we hope to have the vendors in the parks again in the near future.

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The **HV annual power supply lead test tagging** will be occurring during May across the Parks. An email will be sent prior to this commencing.

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### **What's On in the local area:**

Here's a couple of links to local websites regarding events & activities:

<https://www.portstephens.nsw.gov.au/community/events>

<https://www.whatsoninourbackyard.com.au/>

<https://www.portstephens.org.au/events/>

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### **HVCC Representatives**

The **Holiday Van Consultative Committee representatives** contact details are attached, as is a Site Alteration application form for your convenience. The application form can also be found on the HVO webpage via the Parks website.

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That's all from me, take care, and stay well.

**Fiona Snow: Holiday Van Admin Officer**

**Phone:** +61 2 4988 0650

**Email:** [holidayvans@beachsideholidays.com.au](mailto:holidayvans@beachsideholidays.com.au)



*The admin officers' phones are only monitored Monday to Friday between 9am and 4.30/5pm. Please call 4988 0990, and choose the existing booking option for your holiday park & option for existing booking (2) outside of these hours.*

**Post:** PO Box 147, Nelson Bay, NSW 2315

**web:** <https://www.beachsideholidays.com.au/policies/holiday-van-owners>