

2021/22 Peak Season Re-Booking Terms and Conditions

- Summer Holiday Guests (who have stayed a minimum 7 night stay) have the first opportunity to re-book for next year
- From **1st - 28th Feb 2021** existing Summer Holiday Guests can make changes or extensions to their booking – subject to availability
- From **1st March 2021** sites or accommodation not rebooked will be released to the general public for new bookings
- Full payment for your Summer Holiday 2021/2022 reservation is required prior to the **30th November 2021**. No extension of time will be given. Your reservation will automatically be cancelled **after 5pm on the 30th November 2021** if full payment is not received. Reservations cannot be changed within 30 days of final payment date (**30th November 2021**)
- Park rules, terms and conditions will be sent with your reservation confirmation letter. A guest registration form is to be signed on arrival by the named person on the reservation and photo I.D will be requested by staff
- Rebooking must be made during your stay and prior to your departure day. Full deposit to be paid at time of rebooking. Part deposits will not be accepted. Deposits are 1 nights tariff for accommodation and \$200 for sites
- Reservations are NOT transferable to another person. If guests are unable to keep their reservation due to other commitments/situations, our cancellation policy applies
- Specific sites and/or accommodation will **NOT** be guaranteed. Whilst every effort is made to honour specific requests, management reserves the right to relocate guests to an alternative site or accommodation with or without notification. If guests decide to cancel reservations that have been relocated, our cancellation policy will apply

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PEAK PERIOD - DEPOSITS, BALANCE PAYMENTS & CANCELLATIONS

Summer NSW School Holiday period 2021/22

- Direct bookings - deposit 1 nights' accommodation for cabins
- Direct bookings - deposit \$200.00 for all sites or full payment if total cost is less than \$200.00
- Balance payments for all cabins and sites must be paid by **30 November 2021**
- Cancellations received prior to 30 November 2021 will forfeit 1 night tariff with remaining balance provided as refund
- Cancellations received after 30 November and up to 8 days prior to arrival: will forfeit 50% of total booking cost with remaining balance provided as a refund
- Cancellations received within 7 days of arrival date will forfeit 100% of total booking cost
- Reservation Amendment Fee of \$55 may apply for change of dates, number of guests and/or accommodation types.