



13 December 2023

HV News, Notifications & Reminders - December 2023/January 2024 Edition.

I can't believe we find ourselves, once again and so quickly, less than a month out from the Summer Holidays! Where has 2023 gone?

The Holiday Park Teams would like to wish everyone a lovely calm, enjoyable Christmas, and a safe and happy New Year.

What's On in the local area:

Here's a couple of links to local websites regarding events & activities:

<https://www.portstephens.nsw.gov.au/community/events>

<https://www.whatsoninourbackyard.com.au/>

<https://www.portstephens.org.au/events/>

We will also have a Summer Event Guide poster on reception window throughout the holidays.

As always we have a few reminders for everyone to ensure everyone knows and abides by the Park rules, which contributes to a safe, relaxing stay at the Parks:

Parents / Care Givers: please make sure those in your care (as well as yourselves) know the park rules, especially regarding the use of push-bikes and push-scooters:

- **ONLY** push bikes and push scooters are permitted to be ridden in our Park.
- The use of **eScooters, eBikes and eSkateboards, (this includes motorized too)** or normal skateboards, trikes that are low to the ground, rollerblade/skates **ARE NOT PERMITTED.**
- **Helmets** must be worn as our roads do fall under the NSW Roads regulations.

Please inform those in your care that riding in, through and around the **AMENITIES, Camp kitchen and games room is not permitted.**

- **All riding activity must cease when the street lights are on or between 8pm and 7am for the consideration of all park patrons.**
- **These are high use areas by all patrons - young and old, and are for PEDESTRIAN ACCESS ONLY, hence being no go areas.**



- **Bikes and scooters must not be 'dropped' on the ground right at the door of said buildings as they block the entry/exit doorways to these buildings.**

Thank you for everyone's compliance.

Spare Sites In Use over summer holidays

During these busy times especially, we utilize all tourist sites including the odd sites located in amongst HV sites, so we appreciate they not be used for parking by HVO's (at any time of the year).

Rabbits

Unfortunately this is an issue that may never be resolved as we are no longer permitted to use poisoned bait to eradicate them. We do however engage an external company for our rabbit and pest control a few times per year.

Rabbits seem to prefer to be around or at least near the HV sites as the vans give them somewhere to hide.

We advise all van owners to ensure their van skirting is sufficiently solid / rabbit proof (as best possible) to discourage them making a burrow underneath. Don't forget to submit a Site Alteration request form for approval before making any changes to existing skirting materials/colours.

If you do find some big holes, please let us know and we can address the issue

Works on Holiday Vans during Peak

As always (and to ensure everyone's holidays and down-time are considered), **NO WORKS** are to be conducted during the summer holidays, starting on Wednesday 20 December until Monday 29 January 2024 inclusive. For emergency works, please contact Admin Officer or Park office.

Tents/Swags

Please, no tents, swags or paddling pools are to be set up on HV sites.

Pets



We also have a **ONE PET ONLY** rule during the Summer holidays. If you have 2+ pets, please ensure you arrange offsite care for the duration of your stay onsite during the school holidays.

New Security

We have a **new security** company on board – BSMS Security, and we will have a dedicated patrol for our parks only, during the school holidays.

For any After Hours issues, please call [4988 0990](tel:49880990).

Your call will be logged, triaged and dealt with accordingly. If your call relates to a noise or behavior issue of another site, you - as the caller - will **not** be charged the after hours call out fee, it would be the perpetrator who gets charged if on-call personnel have to attend. Notification is given by the Manager on-call.

For Emergencies, please call the appropriate Emergency Service via 000

The **Holiday Van Consultative Committee representatives** contact details are attached, as is a Site Alteration application form for your convenience. The application form can also be found on the HVO webpage via the Parks website.

Electricity Meters will be read and invoiced prior to the NSW School holidays.

Daily Supply Charge - 95.70 cents / day x 180 / 4 = **\$43.07/qtr**

Usage Charge Rate - **37.76 cents/kWh**

General Park reminders:

- All Park rules apply all year round.
- **No fires** are permitted in our Parks.
- All tourists are being reminded of this too, and notices have been posted around the park.
- If you see someone with a fire / fire pit / charcoal BBQ/burner, or similar, please let us know.
- Parks phone number - 24/7: 4988 0990



That's all from me, take care, and stay well.

Fiona Snow: Holiday Van Admin Officer

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Email: holidayvans@beachsideholidays.com.au

The admin officers phones are only monitored Monday to Friday between 9am and 4.30/5pm. Please call 4988 0990, and choose the existing booking option for your holiday park & option for existing booking (2) outside of these hours.

Post: PO Box 147, Nelson Bay, NSW 2315

web: <https://www.beachsideholidays.com.au/policies/holiday-van-owners>