

## 2022/23 Peak Season Re-Booking Terms and Conditions

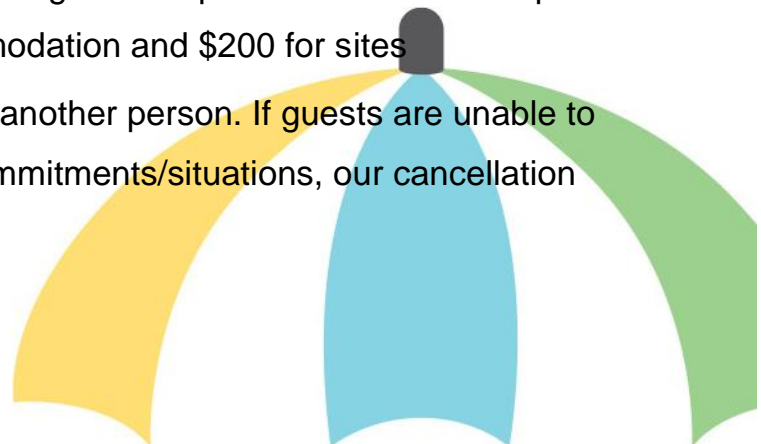
Existing Summer Holiday Guests (*who have stayed a minimum 7 night stay*) have the first opportunity to re-book for next year.

For Re-Booking in 2022/23 stays are now only available on specific dates.

IMPORTANT DATES	ACTIVITY/ACTIONS
<b>Before 31 January 2022</b>	Existing Summer Holiday Guests who have stayed 7 nights or more can rebook
<b>1 - 28 Feb 2022</b>	Existing Summer Holiday Guests can make changes or extensions to their booking – subject to availability
<b>1 March 2022</b>	Sites or accommodation not rebooked will be released to the general public for new bookings only through Holiday Park's Reservations Department
<b>30 November 2022</b>	Full payment for your Summer Holiday 2022/2023 reservation is required. No extension of time will be given. Your reservation will automatically be cancelled <b>after 5pm on the 30 November 2022</b> if full payment is not received. Reservations cannot be changed within 30 days of final payment date ( <b>30 November 2022</b> )

### Important Notes:

1. Park rules, terms and conditions will be sent with your reservation confirmation letter. A guest registration form is to be signed on arrival by the named person on the reservation and photo I.D will be required by staff
2. Rebooking must be made during your stay and prior to your departure day. Full deposit to be paid at time of rebooking. Part deposits will not be accepted. Deposits are 1 nights tariff for accommodation and \$200 for sites
3. Reservations are NOT transferable to another person. If guests are unable to keep their reservation due to other commitments/situations, our cancellation policy applies



4. Specific sites and/or accommodation will **NOT** be guaranteed. Whilst every effort is made to honour specific requests, management reserves the right to relocate guests to an alternative site or accommodation with or without notification. If guests decide to cancel reservations that have been relocated, our cancellation policy will apply

### Peak Period – Deposits, Balance payments and Cancellations - Summer NSW School Holiday Period 2022/23

- Direct bookings - deposit 1 nights' accommodation for cabins
- Direct bookings - deposit \$200.00 for all sites or full payment if total cost is less than \$200.00
- Balance payments for all cabins and sites must be paid by **30 November 2022**
- **Cancellations** received prior to **30 November 2022** will forfeit 1 night tariff with remaining balance provided as refund
- Cancellations received after **30 November 2022** and up to 8 days prior to arrival: will forfeit 50% of total booking cost with remaining balance provided as a refund
- Cancellations received within 7 days of arrival date will forfeit 100% of total booking cost
- Reservation Amendment Fee of \$55 may apply for change of dates, number of guests and/or accommodation types

