

Telephone Enquiries: (02 4988 0650)
Holiday Park Administration Officer

Dear Holiday Van Owner

Re: Port Stephens Council Holiday Van Occupancy Agreement 2021-2022

Please find enclosed your Occupancy Agreement for 2021-2022 along with the checklist for completing the Agreement.

This agreement is for the twelve months from 1 July 2021 up to and including 30 June 2022. It is not a continuation or extension of any previous agreement, nor does it imply any continuation of agreement or occupancy beyond 30 June 2022.

The original or a clear scanned & emailed signed agreement (PDF format only) must be returned directly to the Holiday Park Administration Officer no later than 30th June 2021. Failure to do so will result in a request for vacant possession as no Occupant can remain in the Park without a current Occupancy Agreement

To make sure this contract and your occupancy are valid you need to do the following:

- ✓ Read the Agreement and associated documents through thoroughly.
- ✓ Familiarise yourself with the Standard Operating Procedures (SOP) and the Holiday Van Occupancy Agreement Terms and Conditions. Both of these documents are available on our website <https://www.beachsideholidays.com.au/policies/holiday-van-owners>
- ✓ By signing this Agreement and posting/emailing back to the Park or, alternatively (and preferred), e-signing the document, the Occupant(s) agree to abide by the current Terms and Conditions and the SOP.
- ✓ If you believe any details included on the Occupancy Agreement to be incorrect, please contact the Administration Officer to discuss. Any amendments will be reviewed by the Administration Officer and sent to the Section Manager for approval. A new Occupancy Agreement will be issued to each Occupant for signing.
- ✓ Each listed Occupant must sign a copy of the Agreement under Section E. Please review the following checklist that explains how to correctly complete and sign the Agreement.
- ✓ Please ensure that you have a witness to these signatures. The requirements for witnessing the document correctly are also set out in the following checklist.
- ✓ Provide a current copy of your insurance **if the copy held on file at the Park has expired – see Section D Part 15 of the Agreement for expiry date**. The Insurance Policy or a Certificate of Currency must state the level of public liability insurance (minimum \$20 million), the validity dates, and be in the name of the Occupant(s), and show the site number and location of the insured property. The Policy (along with receipt / proof of payment) or the Certificate of Currency can be either posted or emailed: *the addresses are given below. Please ensure the emailed copy is a **clear and legible**, scan only and in a PDF format: **NO JPEG (photographed) documents will be accepted. This must be received no later than 30 June 2021.***
- ✓ Ensure there are no balances outstanding / in arrears as per your Agreement terms.
- ✓ Pay the \$12.50 fee applicable for preparation of the Agreement. For those on automatic payments for the Extras / Electricity subaccount, this will be deducted in June 2021 by your usual method of payment.

- ✓ Return the original completed **Sections D & E** (with a current copy of your insurance if required) to the **Holiday Park Management Team, PO Box 147, Nelson Bay NSW 2315** by 30 June 2021. Alternatively you can email your completed agreement and insurance to holidayvanenquiries@portstephens.nsw.gov.au however the copy **must** be a clear and legible scan only and in a PDF format: **NO JPEG (photographed) agreements will be accepted.** Please **DO NOT** send or email your agreements to the Council Office at Raymond Terrace or to your Holiday Park.

Fees and Charges

Monthly Holiday Van fees for 2021-2022 are \$510 for Halifax and Shoal Bay and 'B' sites at Fingal Bay Holiday Parks. 'A' sites at Fingal Bay Holiday Park are \$520 per month.

A detailed list of our fees and charges relevant to Holiday Van Owners can be found on page 25 of the Holiday Van Occupancy Agreement Terms and Conditions.

Personal Information

The information in Sections D & E may contain your personal information which will be collected and placed on the holiday park's database. This information is collected for a range of purposes including:

- to complete the Agreement;
- to communicate with you about your use of the holiday park;
- to send you marketing information regarding the holiday parks and other parks managed by Port Stephens Council;
- to send you invoices for payment in accordance with the Agreement and process your payments;
- to collect debts from you when required;
- to send you notices under or in accordance with the Agreement; and
- for various ancillary purposes.

Please advise the Administration Officer or the Park reception if any of your contact details have changed

Port Stephens Council's privacy policy applies to your personal information and it can be located at <http://www.portstephens.nsw.gov.au/privacy>

We look forward to seeing you in the park for a great 2021-2022. If you have any enquiries please contact our Holiday Van Administration Officer during office hours Monday to Friday on the above number or by email to holidayvanenquiries@portstephens.nsw.gov.au

Yours faithfully,

Fiona Snow

Holiday Park Administration Officer

On behalf of *Kim Latham*

Holiday Parks Section Manager

PORT STEPHENS COUNCIL

Date: 28 May 2021

Port Stephens Council Holiday Van Occupancy Agreement Checklist for completion - Edition 13/2022

The following are instructions for completing the Port Stephens Council Holiday Van Occupancy Agreement. Please read these instructions carefully. The detailed terms and conditions governing this agreement can be found at the following website:
<https://www.beachsideholidays.com.au/policies/holiday-van-owners>.

IMPORTANT: The signed agreement must be returned to us no later than 30th June 2021. Failure to do so will result in a request for vacant possession as no Occupant can remain in the Park without a current Occupancy Agreement.

<p>Signing the Agreement</p>	<p>Each of the listed Occupant(s) must sign the agreement in the presence of an adult witness over the age of 18. The witness MUST NOT be a party to the agreement and must not be a holiday park employee. The witness should have known the Holiday Van Owner for 12 months or more. The full name of the witness must be specified, no initials. All Occupant(s) can sign the same copy, or separate copies providing both Section D and Section E are returned in each case.</p> <p>If you do not sign the agreement correctly it will not be accepted and will be returned to you for correction.</p> <p><i>Disclaimer: In signing and returning the Occupancy Agreement, the recipient confirms they are the person identified as required to sign the document</i></p> <p>N.B: All Occupants listed must sign. Permitted Users are not listed and do not sign.</p>	
<p>Returning the original Agreement to us</p>	<p>Once the Agreement is signed and witnessed correctly you must return the document to the Holiday Park Management Team, PO Box 147, Nelson Bay NSW 2315. Clear, legible scanned copies are permissible, but no photographs/JPEGS will be accepted. Please email to holidayvanenquiries@portstephens.nsw.gov.au, or you may personally deliver originals marked Attention to Fiona Snow at Port Stephens Koala Sanctuary office located at 562 Gan Gan Road, One Mile between the hours of 9am and 4pm Monday to Friday only. Agreements will not be accepted at the Holiday Parks or any other Council offices.</p>	
<p>Fees</p>	<p>Please ensure you also pay the following amounts prior to 30 June 2021:</p> <ul style="list-style-type: none"> • \$12.50 Agreement Preparation Fee, • \$6.50 Postage Fee (where applicable/if posted by special request only) <p>If you have previously arranged for the Extras/Electricity/Incidentals sub-account to be paid automatically, the Agreement Preparation fee will be processed with the site fees for the month of June. Please be aware that Occupancy Agreements will not be signed off if any Site Fees, Electricity, Sundry Charges or any other identified non-compliance issues are outstanding. Rectification of any such items as described above, must occur and the Holiday Van Administration Officer notified within 30 days or vacant possession will be requested.</p>	