



HV Newsletter, Reminders & Notifications – December 2022 / January 2023 Edition - 8 December 2022

And here we are again, December already, and I am not ready for Christmas! Here's hoping you all are! Wishing you and yours a very Merry Christmas and a safe and happy New Year!

There's not much news to tell you this time, just a few general but important reminders, so we really appreciate you reading them. Here goes:

NEWS:

All parks now have new boomgates installed, which operate exactly the same as the old ones, except with less issues! Please take care when entering and exiting the park as always, and please **no tailgating**.

A new **street sweeper service** is being provided to the Parks on a quarterly basis, commencing this week.

Each Park will have different **food / entertainment service providers** coming through the properties throughout the summer holidays. Please see reception for more details during the holiday period.

Fingal:

The **traffic directional arrows in Toowoan Street have been changed** to now be the same as is shown on the Park Community Map. Vehicles now must enter Toowoan Street from Gooyah Street and travel Southwards towards Amaroo Street. To exit the Park, turn right from the southern end of Toowoan onto Amaroo, and loop around turning right at the main Gooyah Street intersection, following the road past the amenity block and around the back of the pool towards the exit gate. Please be extra vigilant for people going the wrong way in the coming weeks while everyone gets used to the change.

We are also hoping to install a **new cashless washer and dryer** to the new Gooyah Street amenities prior to Christmas as a trial and to replace non-functioning machines. If successful, we will roll out to all Parks in due course

Community Stuff & Holiday Park Etiquette:

What's On in the local area: Here's a couple of links to local websites regarding events & activities in the Port Stephens area:

<https://www.portstephens.nsw.gov.au/community/events>

<https://www.whatsoninourbackyard.com.au/> and <https://www.portstephens.org.au/events/>



~~~~~

It's so nice to see so many well behaved **dogs in the Park**. Thank you for keeping them on a lead or in a temporary fenced area at your van and not left to roam, annoy other people or defecate on someone else's site. It's great to see the kids taking responsibility for them as well. Just a reminder that we **ONLY** permit **ONE** dog per site during peak.

~~~~~

Smoking etiquette: as smoking is becoming less and less tolerated, smokers need to be aware of where they smoke and who it is affecting when they do smoke. Please be mindful, considerate and sensitive to all the non-smokers around you, even if you are smoking in or around your van, your neighbours are only a couple of meters away in any direction, and your smoke may be wafting in their direction or even into their van. Please be responsible for your butts – the weather has been very dry of late and the grass / leaves / debris only needs a whiff of a spark to ignite!

~~~~~

**Noise / behaviour towards others:** as always we are all here to relax and have a bit of fun – to enjoy our little piece of paradise. However, this paradise can quickly turn into a nightmare for some because of someone's bad / inconsiderate / obnoxious / drunken behaviour. As with the smoking, we all need to be mindful of our surroundings and who is nearby when conducting ourselves. The vans are not noise-proof, they are close together and noise of any kind travels more at night! We are a family park – there will be lots of kids around, being kids, doing things kids do.... Having fun! They do not need to be exposed to rude, crude, angry or especially explicit conversations or behaviour. This includes kids, teenager and adults!

~~~~~

We really appreciate you **parking** on your own site, and if there's no room, please park offsite somewhere, but not on some other HV or tourist site. Not forgetting, one allocated space = one vehicle only.

Important Reminders:

e-Scooters/etc.: once again we'd like to remind everyone please *do not use motorised or e-bikes / scooters / skateboards within Park grounds*. Old fashioned pushbikes and scooters only are permitted in our Parks. Please ensure everyone is aware of where and when they can be used.... And don't forget your helmet!

~~~~~

**Smoke detectors / fire blankets / extinguisher / spare key check:** Now is a great time to have your emergency / fire safety items checked and placed. All vans should have a valid/working fire blanket, smoke detector, and CO2 fire extinguisher on board. It's also a great time to check the set of keys we have at the park office are still valid and current.





~~~~~

No works or contractors or large deliveries are permitted during school holidays between the following dates: **Monday 19th December and Tuesday 3rd February 2023** inclusive please.

General / basic maintenance is ok, but no contractors or big delivery trucks will be permitted entry into the parks over Peak.

Everyone is at the park to relax and enjoy our little piece of paradise, not listen to people hammering, sawing, drilling making noise – so please don't be that annoying person!!

~~~~~

Remember: If you see **something is amiss** or **someone is doing something wrong**, please let us know. We cannot rectify issues if we are not aware of them.

---

The last **Holiday Van Consultative Committee** meeting was re-scheduled from 18 November to Friday 2 December 2022, however this meeting did not eventuate as a quorum could not be met. It was decided by all representatives to forego this meeting and reconvene on the 3<sup>rd</sup> Friday in February 2023. Please see your precinct rep for more information or to offer agenda item suggestions prior to Friday 10 Feb 2023.

Current representatives are below, however Nomination / Ballot process for the *Shoal Bay* and *Fingal Bay South* reps have been rescheduled to commence on 1 February 2023 (more details will follow in January so please remember to check your emails):

Representatives are as follows:

**Fingal Bay North:** Steve Larsen:

- Site: AM13C. Phone / text: 4988 6086 / 0488 023 234.
- Email: [sla91786@bigpond.net.au](mailto:sla91786@bigpond.net.au).
- When: Between 8am & 5pm daily

**Fingal Bay West:** Elma Carey:

- Site: P57. Phone or text: 0478 082 777.
- When: Between 9am and 4pm daily

**Fingal Bay South:** Lenore Lott:

- Site R18. Phone or text: 0421 081 305.
  - Email: [rob\\_lenore@hotmail.com](mailto:rob_lenore@hotmail.com)
  - When: Between 9am and 5pm daily
-



**Shoal Bay:** Harvey Bennett:

- Site A13. Phone or text: 0439 072 244.
- Email: [harveybennett@tpg.com.au](mailto:harveybennett@tpg.com.au)
- When: Between 9am and 4pm daily

**Halifax: Position Vacant**

**IN CASE OF AN EMERGENCY / AFTER HOURS CONTACT**

Guests/HVOs should call the appropriate authority including our After Hours service for assistance – **4988 0990**: 24/7 or **000** if a Police / Medical / Fire emergency

All After Hours calls are logged, triaged, and forwarded (if necessary) to the appropriate staff member on call or security. Reports of logged calls are reviewed each morning.

**Quarterly Electricity Charges – 2<sup>nd</sup> Qtr:**

Electricity meter reads will be conducted, invoices prepared & emailed during the week ending 16 December 2022.

| FEE NAME                                       | DESCRIPTION                                                                                                                                   | FEE AMOUNT INCLUDING GST   |
|------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|
| <b>Holiday Van Site Electricity Usage</b>      | Metered electricity usage charged quarterly based on latest retail tariffs of a local area energy retailer                                    | <b>30.02</b> cents per kWh |
| <b>Electricity Service Availability Charge</b> | Currently calculated per day for 180 days of the year; based on the latest retail tariffs of a local area energy retailer; charged quarterly. | <b>\$42.08</b> per quarter |

**Fiona Snow: Holiday Van Admin Officer, Phone:** +61 2 4988 0650

**Email:** [holidayvanenquiries@portstephens.nsw.gov.au](mailto:holidayvanenquiries@portstephens.nsw.gov.au) **Post:** PO Box 147, Nelson Bay, NSW 2315

*The admin officer's phones are only monitored Monday to Friday between 9am and 4.30/5pm. Please call 4988 0990, and choose the existing booking option for your holiday park & option for existing booking (2) outside of these hours.*

*I will be taking some time off over the Christmas / New Year period & occasionally through the summer holidays.*

**web:** <https://www.beachsideholidays.com.au/policies/holiday-van-owners>

