



9 June 2022

News, Notifications and Reminders – Winter Edition

Winter seems to have really hit hard, and quickly! The wind has been horrendous already, it's been a bit of shock to the system that's for sure. Hope everyone is staying well, staying safe and keeping warm.

June Long Weekend – What's On in the local area:

Here's a couple of links to local websites regarding events over the LWE....

Let's hope the weather is good for us – fingers and toes are crossed!

<https://www.portstephens.nsw.gov.au/community/events>

<https://www.whatsoninourbackyard.com.au/>

<https://www.portstephens.org.au/events/>

Notifications:

For Halifax Holiday Park:

- Alice Meagher – assistant manager (AM) is now on maternity leave, and Emma Hardy (AM from Shoal Bay) is acting in her role for the duration of her leave. Please say hello and introduce yourselves if you see her around the park.
- Please be advised that there is some major electrical works scheduled for the end of June 2022. As power to the whole park will be turned off to facilitate the works during this time, the park will be closed to all guests and van owners as all the facilities and boomgates will be locked / unavailable. Grounds staff and electrical contractors only will be onsite during this time. Apologies for any inconvenience caused.
 - Scheduled dates for closure of the Park:

Power OFF - 6.30pm Monday 27th

Power ON - 8am Thursday 30th (Possibly earlier)

For Shoal Bay Holiday Park:

- Craig Dwyer is acting as assistant manager at Shoal Bay whilst Emma is at Halifax. Please say hello and introduce yourselves if you see him around the park.

For Fingal Bay Holiday Park:

- We are continuing to manage the ongoing Rabbit issue with regular culls.
- The swimming pool has recently undergone repair works to fix a leak. Unfortunately, we are anticipating that it won't be open in time for the LWE, however it does depend on weather conditions this week, and ensuring we have the correct chemical levels after refilling the pool.
- The Waste & Recycle station near the Orana Street amenities is being moved to its new location after the June LWE.

General Reminders:

By signing the 2022/2023 Occupancy Agreement, you are agreeing to abide by and adhere to our rules, regulations and requirements. It is your responsibility to ensure this occurs.

With the June Long Weekend coming up and potentially HVO's visits to the park being less regular over the winter months, it is a great time to replace the **Smoke detector battery** in your van if this hasn't been done recently. Every 6 months is recommended (when you change the clocks – change the smoke detector batteries!!). There's nothing worse or more disturbing than guests or other HVO's hearing a detector beeping in a nearby van all day/night.

It's also a perfect time to check you have a **spare set of keys** left at the office in case of emergencies, and to check they are still valid and work in the locks.

As the **wind has been whipping** around the parks recently, we have noticed a few **BBQ / chair covers** blowing around the HV sites, and a few **plastic / lightweight** items also getting blown around – a timely reminder to ensure you put these items away, or secure firmly before leaving the park at the end of each stay.

IMPORTANT: Please be advised that electric scooters are illegal in NSW, and are therefore also prohibited for use in our Holiday Parks. Use of any such electric/motorised devices is not permitted in our Park grounds.

2022/2023 Occupancy Agreements (OA):

Just a reminder that all Agreements have been emailed to all Holiday Van Owners (one email per Occupant) on 31 May 2022 and need to be e-Signed by 30 June 2022 at the latest. The Occupancy Agreement will not be considered as complete until all Owners have signed a copy.

Once the link is used, it cannot be used again.

If you have any issues e-Signing the OA, please contact Fiona for assistance. A printable version can be sent by request only, however we are encouraging everyone to use the e-Signature version where possible.

Don't forget to return your completed Site Inspection report to Fiona, as soon as all items have been rectified. There are some still outstanding from Pinaroo, Orana, Kalyan, Rumaïy & Muraban streets.

Port Stephens Camping Caravanning Association:

There will be a meeting of Port Stephens Caravanners and Campers held at the Fingal Bay Sports and Recreation Club at 10 am on Sunday 2nd October 2022.

All holiday van owners are welcome to attend this meeting. Please note the contact details below if require further information or wish to include items in the agenda for this meeting.

Steve Larsen - President PSCCA

Home telephone 49886086

Mobile 0488023234

Email sla91786@bigpond.net.au

IN CASE OF AN EMERGENCY

Guests/HVOs should call the appropriate authority including our After Hours service for assistance – **4988 0990**: 24/7 or **000** if a Police / Medical / Fire emergency

All our Parks have an Emergency Management Plan in place which will be activated should the need arise.

Local Emergency Contact Numbers:

- **Holiday Parks 24/7 & After Hours Contact: 4988 0990 – there are bigger signs on the front door of each Park reception. Consider keeping this number on the fridge!**
- **000 for any Emergencies**
- Nelson Bay Police Station – 16/18 Government Road, Nelson Bay: 4927 7220 for local area command station, 131 444 for crime reporting,
- Fire & Rescue NSW, Salamander Bay Station – 4981 1376
- Tomaree Community Hospital – 2 Trevally Street, Nelson Bay: 4984 0700
- Shoal Bay Medical Centre – 5 Government Road, Shoal Bay: 4981 2600
- Nelson Plaza Clinic – medical centre - 29 Stockton Street, Nelson Bay: 4981 2555
- My Medical Services - medical centre @ Keel Street, Salamander Bay: 4981 1733
- Salamander Bay Medical Centre/Bay Medical Group, Suite 1/6 Central Ave, Salamander Bay: 4981 1722
- Call 4988 0650 to reach Fiona / Admin officer during general office hours, Monday to Friday only. This number is not attended on weekends or after hours.

Holiday Van Consultative Committee – Holiday Van Owner (HVO) representatives:

The next scheduled meeting is on Friday 20 May 2022. Please contact your area rep, or any of the others if preferred, if you would like them to request an Agenda Item (must be of a collective nature only).

If you would like them to keep you up to date in regards to Park matters, please give your contact details to your rep. We will not give out anyone's personal/contact details to them.

The HVCC reps details are as follows:

Fingal Bay North: Steve Larsen:

- Site: AM13C. Phone / text: 4988 6086 / 0488 023 234.
- Email: sla91786@bigpond.net.au.
- When: Between 8am & 5pm daily

Fingal Bay West: Elma Carey:

- Site: P57. Phone or text: 0478 082 777.
- When: Between 9am and 4pm daily

Fingal Bay South: Lenore Lott:

- Site R18. Phone or text: 0421 081 305.
- Email: rob_lenore@hotmail.com
- When: Between 9am and 5pm daily

Shoal Bay: Harvey Bennett:

- Site A13. Phone or text: 0439 072 244.
- Email: harveybennett@tpg.com.au
- When: Between 9am and 4pm daily

Halifax: Position Vacant

Admin Request: *a small but time saving Admin Request:* pictures of documents (in photo/JPEG/JPG/IMG format) that are sent via email, rarely come through as a usable document: they are either unclear, too small / large, or not attached properly, and I have to spend unnecessary time trying to manipulate them so I can either read them, or convert them to a printable or usable document. To save us both time and effort, PLEASE scan and email documents to me preferably in PDF format & as an attachment: not included in the email content. The free Scanner apps available on smart devices are pretty good & user friendly and can convert the files to a usable format.

Quarterly Electricity Charges - 4th Quarter of 2021/2022

Electricity meter reads will be conducted, invoices prepared & emailed during the week ending 17 June 2022, and will include charges for April to June 2022.

Electricity charges are charged quarterly in line with current market rates. Charges will be applied to your accounts on the basis of consumption at the same rate as domestic customers of the local energy supplier including daily availability charges.

FEE NAME	DESCRIPTION
Holiday Van Site Electricity Usage	Metered electricity usage charged quarterly based on latest tariffs of a local area energy retailer
Electricity Service Availability Charge	Currently calculated per day for 150 days of the year; based on latest retail tariffs of a local area energy retailer; charged quarterly

Fiona Snow: Holiday Van Admin Officer

Phone: +61 2 4988 0650

Email: holidayvanenquiries@portstephens.nsw.gov.au

The admin officers phones are only monitored Monday to Friday between 9am and 4.30/5pm. Please call 4988 0990, and choose the existing booking option for your holiday park & option for existing booking (2) outside of these hours.

Post: PO Box 147, Nelson Bay, NSW 2315

web: <https://www.beachsideholidays.com.au/policies/holiday-van-owners>

