



14 December 2018

UPCOMING SUMMER HOLIDAYS

Where has 2018 gone? I can't believe Christmas is almost here! It's been a busy year with lots of changes, so I'd personally like to thank you all for your patience and understanding.

Merry Christmas to everyone - look forward to seeing you all in the New Year! Take care and be safe - don't forget to let us know if you see someone/thing that requires our attention.....

SECURITY

We have recently engaged a new Security firm to service the Holiday Parks. Newcastle Security Company will be providing their services to the Parks daily. There will not be static guards located at each Park, however a dedicated roaming patrol car will be in operation between the hours of 8pm and 6am every night during the Summer Holidays.

For any After Hours issues including security, please call **02 4988 0990** for assistance. Please note: For any non-emergency call-outs, a fee of \$150 may be charged.

REMINDER OF OUR PET POLICY

We would like to remind you that pets are **NOT PERMITTED** in the Park during NSW school holiday periods. The upcoming school holidays are from **Friday 21 December to Sunday 27 January 2019** inclusive. Please do not bring your pet/s with you to the park during this time. You will be asked to take them home and not return until the holidays are over. Random audits will be conducted.

An inclusion in our last but one Newsletter asked all pet owners to provide details and a photo of their fur babies for our database. Thank you to those who have already provided details. Please ensure you register your pet with us before you bring them with you during non holidays periods. All registrations are to be emailed to holidayvanenquiries@portstephens.nsw.gov.au, or posted to Holiday Parks Management Team, PO Box 147, Nelson Bay NSW 2315.

SMOKE DETECTORS / ALARMS

Not changed your Smoke Alarm battery for a while? Well there's no time like the present. For more or less the same cost as a cup of coffee - it could save you a lot of angst or even someone's life.

If your detector goes off in the night and we get a call that it is disturbing your neighbours - an after-hours call out fee of \$150 will be charged to you as it is a non-emergency!!



PLANS OF MANAGEMENT UPDATE

The development of the new Plans of Management are currently underway for Halifax and Shoal Bay Holiday Parks with Fingal Bay's to follow thereafter. We anticipate the process will commence in March and be completed by early September 2019. Community engagement will be a part of this process.

HOLIDAY VAN SALES PERIOD

The next Sales Period will occur during the months of March and April. The first 2 weeks of March will be reserved for internal sales only. The following 6 weeks will include external sales.

No sales are to occur prior to this period. All sales are subject to the outcome of an interview process. More details and documentation will follow after the Summer Holiday period.

HOLIDAY VAN CONSULTATIVE COMMITTEE REPRESENTATIVES

If you have any questions or concerns that you would like brought to the next Consultative Committee meeting in February 2018, please talk to your precinct rep. Their contact details are below:

Fingal North: Steve Larsen - **Phone:** 4988 6086 / 0488 023 234 - **Email:** sla91786@bigpond.net.au - **Site:** 13C Amaroo Street (AM13C). **Contact Times:** 8am to 5pm / 7 days a week.

Fingal East: Ken Royle - **Phone:** 0417 296 783 - **Email:** myfruito1@gmail.com - **Site:** 18 Muraban Street (M18) - **Contact Times:** After 4pm midweek, anytime weekends.

Fingal South: Elma Carey - **Phone:** 0478 082 777 / 0411 262 020 - **Email:** mickcarey@optusnet.com.au - **Site:** 57 Pinaroo Street (P57) - **Contact Times:** After 9am and before 4pm.

Quarterly Electricity Charges - October / November / December 2018

Electricity charges are charged quarterly in line with current market rates. Charges will be applied to your accounts on the basis of consumption at the same rate as domestic customers of the local energy supplier including daily availability charges.

FEE NAME	DESCRIPTION	FEE AMOUNT INCLUDING GST
Electricity account administration	Charged quarterly with each electricity meter reading	\$6.00 per Quarter
Holiday Van Site Electricity Usage	Metered electricity usage charged quarterly based on latest retail tariffs of a local area energy retailer	31.02c per kW
Electricity Service Availability Charge	Calculated per day for 150 days of the year; based on the latest retail tariffs of a local area energy retailer; charged quarterly.	\$34.69



Please remember.....

- The use of **Bike Licenses** is now being used across our Parks. Please ensure you pick some up from reception. Random checks will be conducted by any of our Park staff. Everyone must have a license either attached to their helmet, or the 'vehicle' they are riding. Everyone should observe our Bike Rules - adults should be leading by example.

****Electric / motorized 'vehicles' (Scooters/skateboards/eskies/etc.) are NOT permitted in the Park grounds (with the exception of mobility scooters when used by the intended person).**

- **Use of Waste and Recycle Stations:** Use of these areas is limited to general household waste only. Any item/material that cannot fit into a 20ltr drum/bucket cannot be placed in the Holiday Parks' waste bins. Furniture, whitegoods, building materials, bikes, BBQs, gas bottles and furnishings must be removed from the park by the Holiday Van owner. The waste disposal area of the park is not to be used by van owners as an area to dump unwanted goods. CCTV is being upgraded at Fingal Bay Holiday Park, with additional cameras being installed at the Waste Stations. With these areas now being under surveillance, if an owner fails to comply with this regulation, PSBHP management reserves the right to terminate their occupancy agreement.
- **Parking:** The majority of our sites only allow for One car or vehicle to be parked at any one time, however it has been noted that some HVO are bringing in additional vehicles. **Your sites allocation is stated on your Occupancy Agreement: Total Permitted Number of Vehicles / Accessories: ONE or TWO** The definition of Vehicles & Accessories is as follows: **car, truck, ute, box trailer, jet ski on a trailer, boat on a trailer, and so forth.** *EG: If your allocation is ONE, then only ONE of the above can remain in your parking space.*

We would like to remind you that you must not park on another Holiday Van or tourist site, and you must not use someone else's Boomgate code or tailgate another vehicle through the gates to give access to your additional vehicles. All extra vehicles should be parked outside the Park boundary within designated parking zones.

- **No Pets during Holiday Periods:** Please remember that we have a no pet policy during school holiday / peak periods. Registered Companion / Therapy / guide dogs are permitted, however all registration documentation is required to be provided to the Park and kept on file.
- **Works / Contractors on site:** No works are permitted during the school holidays. Contractors will not be permitted onsite during the school holidays unless permission is granted by Park Management due to an emergency.

Fiona Snow: Holiday Van Admin Officer: **p** 4988 0650 / **m** 0428 542 137 / **e** holidayvanenquiries@portstephens.nsw.gov.au